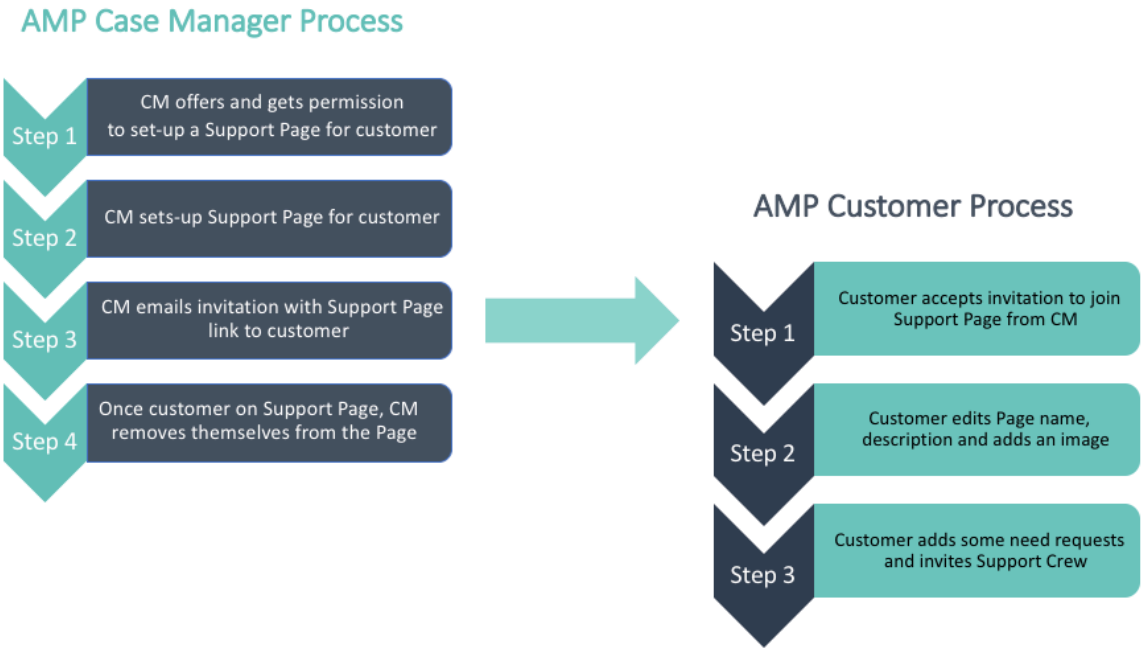
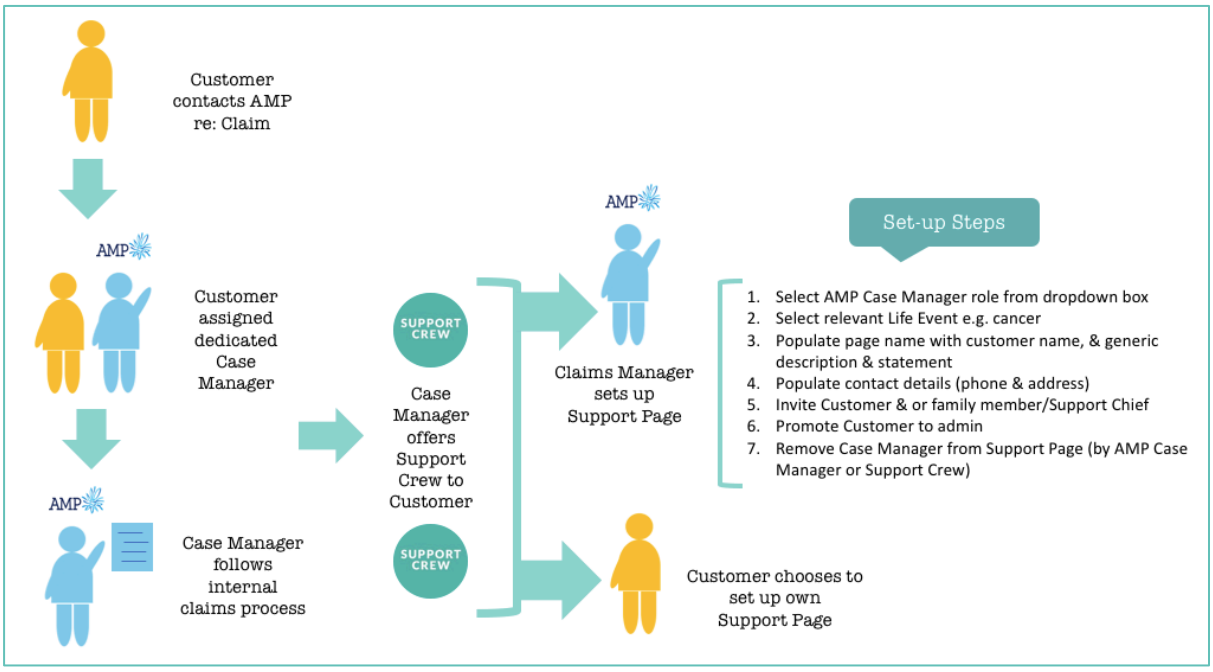
Process overview and AMP customer map



AMP Customer Map



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Support Page guidelines for AMP Customer

Step 1: AMP Customer accepts invitation to join Support Page

AMP customer will receive an email invitation from Support Crew with a link to invite them to join their Support Page. They will create a profile to sign up to Support Crew and will be taken to their page.

Once the customer has joined their page, the CM will appoint the customer as an 'admin' to their page so that they can manage their own Page. The AMP Case Manager will then be removed from the Support Page.

Tools available for customer: Link to website, e-brochure, In real life (case studies).

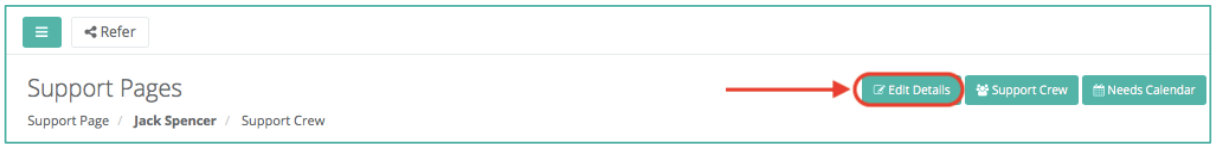
Step 2: AMP Customer edits the Support Page name and description

The customer can choose to edit the following details on their Support Page as required:

- Page name
- Page statement
- Page description
- Upload an image

Steps for editing a Support Page

1. Select 'Edit Details' in the top right-hand corner of the Page



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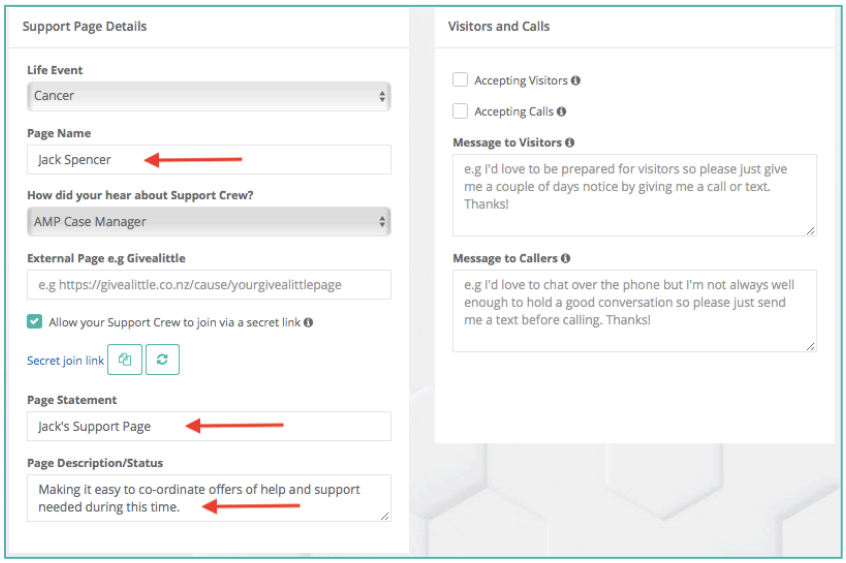
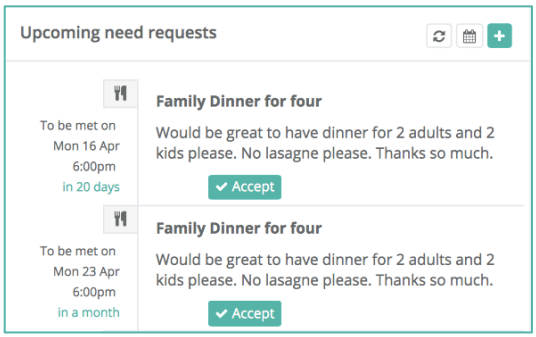
2. The customer can then update or edit their Support Page Details and manage visitors and phone calls.
3. Save changes and the page is ready to go!



Step 3: Customer adds some need requests and invites Support Crew

We recommend that customers add a few 'Need Requests' before inviting their Support Crew to their page. That way when their friends and family join the page, they can instantly see how they can help.



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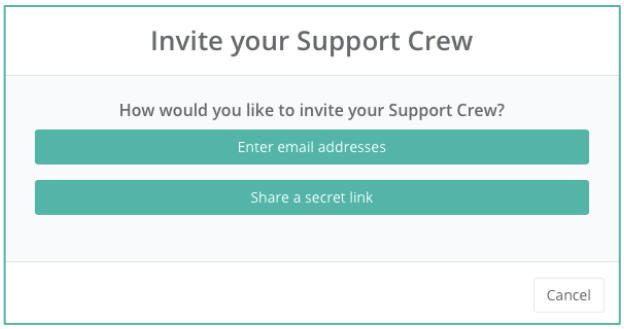
When the customer is ready, they can then invite their support network. This can be family, friends, colleagues, neighbours or anyone in the community. We recommend that customers invite as many people to their page as they feel comfortable – the more people on the page the more likely they are to get the help they need.



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